Dimensions One Spas® SmartTub[™] App Setup Instructions





Registration

Download the Dimensions One Spas[®] SmartTub[™] App from the app store then open it to begin the registration process. For new accounts, tap the "Sign Up" Button, then enter your email address, password, and spa serial # as prompted; or use the built-in QR code reader in the app to scan the QR code located on your hot tub next to the control panel. *Note: Terms of service and permission to receive email content related to the use and care of your hot tub can be selected on these screens.* If you prefer an alternative way to "opt-out" of these terms, you can also call us at (800) 876-0158 (option 2) or email us at support@smarttub.net. After completing the registration process, you will be prompted to enter your email address and password to access the Home Menu.

Home Menu

Upon entering the Home Menu, you can adjust water temperature by using the slider or Plus and Minus Buttons. Tap the Jet Button to access the Jet Pump Menu, then tap either Toggle to activate either pump as desired. *Note: This menu is automatically configured based on the equipment your model features.* Tap the Light Button to access the Light Menu, then tap the desired Color Swatch to change color. To adjust the brightness tap the slider at the bottom of the screen. To select a zone use the toggle at the top of the menu or the buttons at the bottom. To return to the Home Menu, close the Lighting Menu.



Manage Menu

Tap the Manage Icon to access the Manage Menu. You can view signal strength, pending notifications, change unit of measure, explore the library of hot tub related content in the spa care menu.



Maintenance Reminders

Time based notifications & maintenance reminders for water and filter cartridges indicate the remaining number of days before each component maintenance is required. Upon reaching zero (0) maintenance for the indicated component should be performed as outlined in the supplied owners manual. These displays must be reset.

A word about data collection

At Dimensions One Spas, we know you value your privacy, and we do too. Before using the SmartTub[™] technology feature, you should know that it transmits data for remote control and monitoring of your hot tub. It also logs error alerts on major components. There are timed reminders to notify you when to clean/replace your filters and water. And when you set up an account through the SmartTub[™] App to remotely monitor and manage your hot tub, we collect your hot tub serial number, your name and address, and email address for contacting you.

The information we collect allows the SmartTubTM technology to provide you with alerts, let you remotely adjust the temperature, view estimated energy usage, and get reminders when it's time to replace a filter.

If one of the major components on your hot tub goes bad, the App will send you an alert and help you diagnose the problem. And if you need remote help, you can contact Dimensions One Spas via email or phone.

For all the specifics of our data collection and privacy compliance, please see our Privacy Statement: https://m.smarttub.io/terms-of-service-html.