



Sonoma Hot Tubs Water Service

(707) 781-9440

Sonoma Hot Tubs offers a number of services for both hot tub & pool owners alike. Below is a list of those services and service plans. Billing for service plans happens at the end of the month for that current month. Billing for one time services happens the day the job is completed. Additional visits are \$45. Filters are charged separately and replaced every other year (or sooner if required).

Hot Tub Service Packages

- 1) **Bronze Tier** – One visit per month. Includes basic chemicals to maintain water balance, filter and cover cleaning. \$79 per month. If you elect this option, please note that you will be responsible for maintaining the tub during the interim weeks.
- 2) **Silver Tier** – Two visits per month. Includes basic chemicals to maintain water balance, filter and cover cleaning, plus we add a broad spectrum enzyme to remove oils, reduce scum line and prolong filter life. Cover is also treated with a 303 cover protectant to lengthen life of cover. \$129 per month.
- 3) **Gold Tier** (Our most popular) – Two visits per month. Includes basic chemicals to maintain water balance, filter and cover cleaning, plus we add a broad spectrum enzyme to remove oils, reduce scum line and prolong filter life. Cover is also treated with 303 cover protectant to lengthen life of cover. Monthly scale control added to prevent hard water lines and to protect internal plumbing. Mineral cartridge or @Ease System provided at no additional cost. \$149 per month.
- 4) **Platinum Tier** (required for Vacation Rentals) – Four visits per month. Includes basic chemicals to maintain water balance, filter and cover cleaning, plus we add a broad spectrum enzyme to remove oils, reduce scum line and prolong filter life. Cover is also treated with 303 cover protectant to lengthen life of cover. Monthly scale control added to prevent hard water lines and to protect internal plumbing. Mineral cartridge or @Ease System provided at no additional cost. Water will be replaced every 3 months: a Purge & Clean will be completed every six months to remove biofilms from the plumbing and a Drop & Drain will be on the alternate six months OR more frequently as needed to ensure water quality for rental guests. Filters are changed annually and charged separately. \$289 per month.
- 5) **Purge & Clean** – Purge plumbing, drain and clean inside of hot tub. Price based on size of hot tub. \$209 for tubs under 7'. \$259 for tubs that are 7'. \$309 for tubs that are over 7'.
- 6) **Drop & Drain** – Replacement of water done by technician. Prevents airlocks and ensures equipment is operating correctly on start up. \$149 for tubs under 7'. \$169 for tubs over 7'.

Pool Service Packages

Sonoma Hot Tubs requires access to any automation controller that controls the operation of the pool equipment such as the iAqualink, Intellitouch, or E-command systems. This is to ensure adequate run time of pool equipment and the ability to turn off the equipment without the breaker should the need arise.

- 1) **Basic Pool service** – One visit per week. Includes basic chemicals to maintain water balance. Brushing of pool walls & floor, emptying of pump basket and skimmer basket and emptying pool sweep bag. \$179 per month.
- 2) **Enhanced Pool Service** – One visit per week. Includes basic chemicals to maintain basic balance. Brushing of pool walls & floor, emptying of pump and skimmer baskets, and emptying pool sweep bag. Free labor on all pool sweep repairs, Four filter cleanings at no additional charge. \$224
- 3) **Pool & Hot Tub** – Our Enhanced pool service can be combined with either our SILVER or GOLD tier hot tub service for a 66% discount on that service. Silver: \$264 Gold: \$274
- 4) Additional visits requested by the customer outside of the scheduled route will incur an additional \$45 dollar charge per visit.

One Time Pool Services

- 1) **Filter Cleaning** – Pool Filter cleaned with a chemical cleaner to remove emulsified containments, oils and other organics trapped in the filter. We recommend this at least twice per year. \$124
- 2) **Salt Cell Cleaning** – Remove scale build up from salt cell to ensure normal production of chlorine, without damaging or shorting the life of the cell. We recommend this at least once per year. \$109
- 3) **Vault Room (Auto cover) Cleaning** – Remove debris from Vault room that may impact the automatic covers ability to open/close. \$169 If a second person is required the price is \$219.
- 4) **Solar start up** – Start up solar heating system for pool. Check for leaks, remove debris from panels. \$189
- 5) **Solar shut down** – Disconnect solar system. \$139
- 6) **Pool Sweep Repairs** – Customer pays for cost of parts, with a \$30 dollar labor charge for repairs. Suction, Pressure and Robotic.
- 7) **Solar Cover Attached to existing reel** - Attach solar cover to pool reel, cover and straps not included. \$199
- 8) **Solar cover no Reel** – Lay and fit solar cover to pool, no reel. Cover not included. \$125.

- 9) **Fresh Plaster Start Up** – By Quote Only. Please contact us ahead of time to ensure the best chemical start up process for pool will occur. Fresh fill chemicals are not included.
- 10) **Equipment installation** – By Quote Only. Depending on the amount of replumbing and other factors associated with installation/retrofitting of new pool equipment.
- 11) **Sand Filter, Sand Change** – By Quote Only. Replacement of laterals and gaskets required.

